

Nursing Initiative Bureau of Milwaukee Child Welfare (BMCW) Targeted Implementation Benchmark IVb.2.2: Collaborate with external stakeholders to form quality oversight workgroup
Evidence of Completion: Summary of workgroup members identified; Meetings schedule

Collaboration with the Outcomes Center at Children's Hospital of Wisconsin was initiated in May, 2010. A data measurement plan was collaboratively drafted on December 6, 2010 to begin the monitoring of identified performance measures in a three phase process. Each performance measure includes an operational definition, data source and location, goals, data collection timeframe, and data collection method.

Performance measures in Phase 1 include:

- Initial Comprehensive Health Assessment (30 day exam)
- Well child periodicity schedule
- Identified primary healthcare provider

Primary Goal: Improve health outcomes for children in foster care (out-of-home care).

Secondary Goal: Demonstrate that the Nurse Family Engagement Program improves the health outcomes and well-being of infants and toddlers in foster care (out-of-home care).

The data measurement plan was most recently updated on October 27, 2011.

A nursing initiative outcomes workgroup was formed with external stakeholders. Meetings were held February through July of 2011 as listed below. Due to the release of the RFP for ongoing services on July 11, 2011, meetings were suspended after July 25, 2011 pending the results of the procurement process.

- Monday February 28, 2011
- Monday, March 28, 2011
- Monday, April 25, 2011
- Monday, May 23, 2011
- Monday, July 25, 2011

A Health Transition Team has been formed to address nurse hiring, transition of nurse caseloads, and implementation of health related performance outcomes and process measures identified within the new ongoing services contract and the first meeting was held on December 9, 2011. The focus and priorities of this workgroup will be collaboration specific to the ongoing nursing services transition process. It is expected that the aforementioned nursing initiative outcomes workgroup will reform and reconvene to monitor and inform nursing initiative related contract deliverables related to the redesigned ongoing services and newly identified personnel. The next scheduled meeting for the Health Transition Team will be held on January 11, 2012, and it is anticipated that the team will meet on a monthly basis.

The members of the work group are:

- Phillip Zellmer, BMCW Program Evaluation Manager
- Dr. Michelle Urban, BMCW Medical Director
- Kathy Ellertson, BMCW Nurse Manager
- Tim Grove, Director of ongoing case management for Integrated Family Services
- Anita O'Connor, Children's Service Society of Wisconsin Nurse Supervisor
- Dr. Veronica Gunn, Medical Director for Children's Hospital of Milwaukee